

ITEx



UNIVERSITY OF
Miami

Bold > Value-based
Experienced > Measurable

Welcome to IT**Ex**

The University of Miami's Information Technology Executive Institute [ITEx] is a center of excellence in executive management, with content and resources for CIOs and other C-level executives [CXOs], their direct reports, and aspiring leaders.

Who We Are

Beyond consultants, we are advisors and partners in helping your organization reach its goals. Each ITEx faculty member has at least 25 years of executive-level corporate experience in his or her field of expertise.

What We Do

At ITEx, we deliver value-based solutions to CIOs and CXOs with measurable results. Through client-specific education and services, we work with you and your team to ensure your organization's success.

*If you can't describe what you are doing as a process,
you don't know what you're doing.*

– W. Edwards Deming



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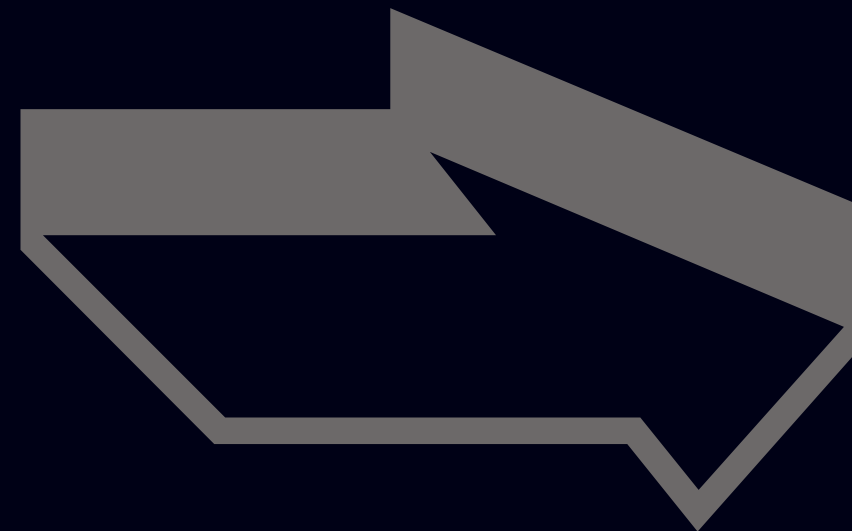
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How we provide value



More than just training, ITEx has the resources to work with your organization to develop solutions that address your immediate needs. Our services group draws on their experiences as corporate executives to be the solutions center to CIOs and CXOs.

For further information regarding ITEx's services and solutions please contact us at 305.284.3869 or visit our website at www.miami.edu/itex

Strategic Services and Solutions

- CIO Success Planning and Processes
- Strategic Planning and Roadmaps - Strategy Navigator® & TIPS®
- IT Organization Assessment
- Organizational Transformation
- Business Continuity and Disaster Planning

Process and Metrics Services and Solutions

- Performance Metrics, Measurements - Magellan Matrix Metrics®
- Metric-Based Trigger Alarms
- Communications Plans
- CIO Success-Enabling Tools - The Foundation Guide®
- IT Business Office [Legal, PMO and Finance]
- IT Governance [Policy's, Procedures and Architecture]
- First 100 Days CIO Tools®
- Merger and Acquisition Assistance
- Quality Management

Human Capital Services and Solutions

- Team Dynamics Improvement - Method Teaming®
- Executive Presence Skills Development
- Creative Problem-Solving
- Succession Planning
- Skill and Behavior Modeling
- Talent Appraisal and Assessment Testing
- Mining and Developing Superior People Within The Company



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